

MSC Industrial Direct Selects SAP to Improve Data Management

Midsize Wholesale Distribution Company Selects SAP to Ensure Accuracy, Completeness and Consistency of Product Information

FORT LAUDERDALE, Fla. — May 19, 2009 — MSC Industrial Direct Co, Inc. , one of the nation's largest providers of industrial supplies and equipment, has selected the SAP NetWeaver® Master Data Management component (SAP NetWeaver MDM) to transform how product information is managed throughout its enterprise. More accurate, consistent product information will help and support its growth and cost savings goals. Wholesale distributors globally are using business solutions from SAP to automate and optimize business processes, reduce supply chain costs, increase cash-flow and facilitate collaboration with suppliers, customers and partners. The announcement was made at the National Electrical Leadership Summit being held in Fort Lauderdale, Florida, on May 16-20, 2009.

A midsize wholesale distribution company, MSC is a distributor of metalworking, maintenance, repair and operations supplies to industrial customers throughout the United States. With approximately 590,000 industrial products from 3,000 suppliers in its portfolio, MSC reaches over 357,000 customers through direct-mail catalogs, the Internet, direct sales and third- party e-commerce Web sites. MSC will rely on SAP software to provide a central data repository for product information, which will support its plans to increase productivity throughout the organization.

"SAP will help MSC address several key business challenges, including managing more than three million different stock-keeping units, or SKUs," said Charles Bonomo, vice president and CIO, MSC. "Multi-channel businesses such as ours need to store increasingly more information about each product SKU in order to manage the ever-growing complexities and needs of our diverse customer base."

As more of the company's suppliers provide product information electronically, MSC needs a more flexible way to load the data and better synchronize product information. In addition, it wants a new solution that provides simpler, more scalable user interfaces for data maintenance and searching. Finally, MSC needs to enhance data accuracy to meet the needs of the growing enterprise.

SAP NetWeaver MDM gives businesses like MSC an "out-of-the-box" solution that enables them to monitor, maintain, enhance and share product information across an enterprise. With SAP software, MSC will be able to consolidate its master data—this single, consistent view of all product data will help improve internal and external business processes. This will help enable MSC to focus on efficient new product introductions, cataloging and publishing with an eye toward increased efficiencies, lower costs and improved customer satisfaction.

"We are seeing strong demand from wholesale distributors for better control and visibility into the myriad of business challenges they must manage," said EJ Kenney, vice president Consumer and Distribution Sector, SAP Americas. "SAP for Wholesale Distribution offers companies a solution that provides business-level context and industry specific functionality to give customer insight, efficiency and cost control for today's market."

About SAP® for Wholesale Distribution

SAP® for Wholesale Distribution is a set of state-of-the-art software solutions for midsize and large wholesale distribution businesses worldwide. With SAP for Wholesale Distribution, companies can improve their operational excellence and profitability while supporting innovative business models and customer services. The solutions include SAP core enterprise software combined with industry-specific applications that support fundamental business requirements, helping organizations solve real-time business issues and adapt to an ever-changing business and IT environment. SAP for Wholesale Distribution is powered by the SAP NetWeaver® technology platform, an extensive integration and application platform that lays the foundation for innovative, cross-functional business processes.

About SAP

SAP is the world's leading provider of business software(*), offering applications and services that enable companies of all sizes and in more than 25 industries to become best-run businesses. With more than 86,000 customers in over 120 countries, the company is listed on several exchanges, including the Frankfurt stock exchange and NYSE, under the symbol "SAP." For more information, visit www.sap.com.

(*) SAP defines business software as comprising enterprise resource planning and related applications.

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For further information: For customers interested in learning more about SAP products: Global Customer Center: +49 180 534-34-24 United States Only: 1 (800) 872-1SAP (1-800-872-1727); For more information, press only: Jim Dever, +1 610 662 1341, james.dever@sap.com, EDT SAP Press Office, +49 (6227) 7-46315, CET; +1 (610) 661-3200, EDT; press@sap.com Jim Sarlo, Burson-Marsteller, +1 (312) 596-3525, jim.sarlo@bm.com, CDT.

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